

ATTORNEY DOCKET NO: NORME-458A

TITLE: Method for Tracking Future Support Engineering Requests

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on February 7, 2007

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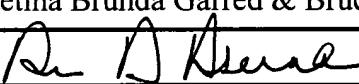
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 TRANSMITTAL FORM <small>(to be used for all correspondence after initial filing)</small>		Application Number	10/051,560
		Filing Date	January 17, 2002
		First Named Inventor	Gary M. Sanderson
		Art Unit	3623
		Examiner Name	Kalyan K. Deshpande
Total Number of Pages in This Submission	12	Attorney Docket Number	NORME-458A

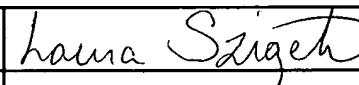
ENCLOSURES (Check all that apply)			
<input type="checkbox"/> Fee Transmittal Form	<input type="checkbox"/> Drawing(s)	<input type="checkbox"/> After Allowance Communication to TC	
<input type="checkbox"/> Fee Attached	<input type="checkbox"/> Licensing-related Papers	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences	
<input checked="" type="checkbox"/> Amendment/Reply	<input type="checkbox"/> Petition	<input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief)	
<input type="checkbox"/> After Final	<input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Proprietary Information	
<input type="checkbox"/> Affidavits/declaration(s)	<input type="checkbox"/> Power of Attorney, Revocation	<input type="checkbox"/> Status Letter	
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm Name	Stetina Brunda Garred & Brucker		
Signature			
Printed name	Bruce B. Brunda		
Date	February 7, 2007	Reg. No.	28,497

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Signature			
Typed or printed name	Laura Szigeti	Date	February 7, 2007

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: **Sanderson et al.**) Confirmation No. **9653**
Serial No.: **10/051,560**)
Filed: **January 17, 2002**) Art Unit: **3623**
For: **METHOD FOR**
TRACKING FUTURE
SUPPORT ENGINEERING
REQUESTS) Examiner: **Kalyan K. Deshpande**

RESPONSE TO OFFICE ACTION

Mail Stop Amendment
Commissioner for Patents
Post Office Box 1450
Alexandria, Virginia 22313-1450

Dear Sir:

In response to the Office Action of January 25, 2007, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2; and

Remarks begin on page 7 of this paper.